

Clarification of Mobile (Non-Stationary) Use

This document is intended to clarify the definition of “Mobile (Non-Stationary)” use in Soltaro Product Warranties, as well as outline recommendations and requirements for use of the product in any situation that could be considered “Mobile (Non-Stationary)”.

“Mobile (Non-Stationary)” use is defined as the unit being installed on a transportable structure that is expected to be transported (post-install):


1. More than once per 4 weeks, AND/OR;
2. More than 3000km per 12 months, AND/OR;
3. Transported on rough roads/tracks, exposed to large amounts of prolonged vibration due to travel.

These scenarios are NOT covered under any Soltaro Product Warranty. If a Soltaro Product has been installed on a transportable structure that DOES NOT fall into any of the above situations, then the standard warranty applies, with the following requirements:

1. The Product must be Switched Off at least 1 hour prior to transport.
2. The Product must not be Switched On until at least 30 minutes after transport.
3. Unless the mounting structure of the Product already provides a securing latch or bolt, the Product must be securely restrained to the mounting structure by use of suitably rated straps or other forms of load restraint.
4. All relevant safety and usage documentation is required to be kept with the Product, independent of where the transportable structure is moved to.
5. If applicable, all local requirements for the transport of Dangerous Goods must be applied.

While not considered as “Mobile (Non-Stationary)”, unless it is otherwise stated, Soltaro Products are not intended to be used in floating or marine applications.

Any queries regarding this document should be directed via email to service@soltaro.com.



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